

Resource 4.1 Focused Conversations

Focused action-oriented conversations within your service will help you to better understand your organisation's values and direction.

Questions to discuss might include:

Do you know what people outside your doors want? (Talk about how you know this, or what's missing)

What can you offer those communities?

How does what you offer bring something really good, special and unexpected into the lives of communities?

What can you learn from your communities?

Why and how do you talk to the people outside your doors?

How you can nurture the communities around you?